

### **BHPOC: CHILD & ADOLESCENT** QUALITY, ACCESS & POLICY COMMITTEE MEETING SEPTEMBER 20, 2023

## **AN INTRODUCTION TO SCREENING CONNECTICUT'S YOUTH (SCY)** AN OUTREACH AND MENTAL HEALTH SCREENING SERVICE THAT IMPROVES ACCESS TO CARE





# THE CONNECTICUT COUNCIL OF FAMILY SERVICE AGENCIES (CCFSA)

- Statewide network of non-profit agencies, in business in CT more than 30 years
- Dedicated to strengthening CT's families
- 13 member agencies serving more than 150,000 individuals each year
  - Community-based
  - Licensed by the state of CT
  - 2,600 employees statewide
  - Provide behavioral health, family support, health, education and youth development services



## **CCFSA MEMBER AGENCIES**





Creating healthy communities





















\* An affiliate of OakHill













## WHAT IS SCREENING CONNECTICUT'S YOUTH (SCY)?

- Federally funded by the Department of Health and Human Services, Administration for Children and Families; and Connecticut Health and Educational Facilities Authority (CHEFA)
- Free statewide program to provide outreach and screening to at-risk youth
- Services provided by SCY Community Health Workers (CHW):
  - Screening: Pediatric Symptom Checklist and Child Trauma Screen to assess child's risk level
  - Connection to Behavioral Health Provider: Connect family to behavioral health provider of parents' choice
  - **Barrier Removal and Support**: Work with parents and community resources to remove barriers to child's attendance at scheduled intake
- Strengthening the system of care





## HOW DOES SCY WORK?







In partnership with youth-serving organizations, children are referred into the program if they are struggling with staying focused, arguing with siblings or peers, or have been through a traumatic event. One of our Community Health Workers reaches out to the family by phone or email to arrange to do a free screening in person, over the phone, or on Zoom. The screening consists of 2 different tools to evaluate behavior, moods, and possible trauma. The screening is based on parent responses and takes about 20 minutes.



Once a screening is done, the Community Health Worker determines if there are any obstacles to receiving behavioral health treatments, such as lack of insurance or transportation, and helps the family manage those obstacles.



The child is referred to a behavioral health clinician of the family's choosing and we hold your hand the whole time, ensuring you are able to get to the appointment and begin treatment.



After the first appointment, the Community Health Worker follows-up with the family by phone to make sure they were able to begin services. Early prevention is key to successful outcomes when dealing with mental health challenges.



### SCY PROGRAM IMPACT OUTREACH AND EDUCATION \*COMMUNITIES WE'RE TOUCHING/PARTNERSHIPS WE'RE BUILDING

| Youth-serving Organizations  | County     |
|--|------------|
| Brooklyn Elementary School   | Windham    |
| Bulkeley High School   | Hartford   |
| Carelon North Central Systems of Care  | Hartford   |
| Catholic Charities Archdiocese of Hartford - Groton Street Southside Equity Center | Hartford   |
| Catholic Charities Archdiocese of Hartford - McDonough Middle School               | Hartford   |
| Catholic Charities Archdiocese of Hartford - Milner Middle School                  | Hartford   |
| Catholic Charities Archdiocese of Hartford - Parkville School                      | Hartford   |
| Catholic Charities of Fairfield County Room to Grow Preschool                      | Fairfield  |
| Eastern Connecticut Health Collaborative   | New London |
| Glastonbury YMCA   | Hartford   |
| Greater Bristol Farmington Valley Community Collaborative                          | Hartford   |
| Greater Waterbury YMCA   | Nev Haven  |
| Institute for the Hispanic Family at CCAOH   | Hartford   |
| Killingly School District  | Windham    |
| Meriden/Wallingford Collaborative  | New Haven  |
| South Congregation/Saint Christopher Food Bank                                     | Hartford   |
| The Boys & Girls Club of New Britain   | Hartford   |
| The Boys & Girls Club of New London  | New London |
| The Boys & Girls Club of Waterbury   | Nev Haven  |
| United Way of Southeastern Connecticut   | New London |
| UniteUs CT   | Statewide  |
| Windham LIST Tri-Collaborative   | Windham    |
| YMCA of Greater Hartford Association Offices                                       | Hartford   |



| Row Labels 💌 | Sum of # of brochures<br>distributed | Sum of # of flyers<br>distributed |
|--------------|--------------------------------------|-----------------------------------|
| Fairfield    | 33                                   | 25                                |
| Hartford     | 663                                  | 384                               |
| itchfield    | 60                                   | 6                                 |
| Viddlesex    | 23                                   | 484                               |
| Vew Haven    | 145                                  | 195                               |
| New London   | 424                                  | 2                                 |
| Statewide    | 101                                  |                                   |
| Folland      | 5                                    | 11                                |
| Windham      | 20                                   | 23                                |
| blank)       | 50                                   |                                   |
| Grand Total  | 1524                                 | 1130                              |
|              |                                      |                                   |

• Since 1/1/23, the SCY team has reached out to 171 youth-serving organizations

• We've established partnerships with 23 organizations statewide to date that serve as ongoing referral sources

• We've distributed more than 2,600 pieces of educational materials statewide

• Social media campaign and community events



## SCY PROGRAM IMPACT REFERRED CHILDREN

| RACE                                 |    | SCY |  |
|--------------------------------------|----|-----|--|
| American Indian/Alaska Native        | 1  | <1% |  |
| Asian                                | 5  | 2%  |  |
| Black/African American               | 48 | 19% |  |
| Native Hawaiian and Other Pacific Is | 0  | 0   |  |
| White                                | 90 | 35% |  |
| Some Other Race                      | 57 | 22% |  |
| Multiple Races                       | 13 | 5%  |  |
| Prefer not to answer                 | 32 | 13% |  |
| No client contact                    | 9  | 4%  |  |
| No Value                             |    |     |  |
| Total:                               | 2  | 55  |  |

| ETHNICITY             |        | SCY |                  |
|-----------------------|--------|-----|------------------|
| Hispanic or Latino    |        | 148 | <mark>58%</mark> |
| Not Hipanic or Latino |        | 87  | 34%              |
| No client contact     |        | 6   | 2%               |
| Prefer not to answer  |        | 14  | 5%               |
| No Value              |        |     |                  |
|                       | Total: | 255 |                  |

| PRIMARY LANGUAGE             | SCY |     |
|------------------------------|-----|-----|
| English                      | 156 | 61% |
| Spanish                      | 91  | 36% |
| Other                        | 7   | 2%  |
| Not Available/Not Applicable | 0   | 0   |
| No client contact            | 1   | <1% |
| Total:                       | 255 |     |

| GENDER                       | SCY |      |
|------------------------------|-----|------|
| Female                       | 224 | 88%  |
| Male                         | 24  | <10% |
| Transgender - Female to Male | 0   | 0    |
| Transgender - Male to Female | 0   | 0    |
| Prefer not to answer         | 3   | 1%   |
| No client contact            | 4   | <2%  |
| No Value                     |     |      |
| Total:                       | 2   | 55   |

| County       | Count of<br>Referrals |
|--------------|-----------------------|
| Fairfield    | 59                    |
| Hartford     | 81                    |
| Hillsborough | 1                     |
| Litchfield   | 1                     |
| Middlesex    | 4                     |
| New Haven    | 34                    |
| New London   | 20                    |
| Windham      | 33                    |
|              | 22                    |
|              | 255                   |



## SCY PROGRAM IMPACT SCREENED CHILDREN

|  | Count |
|--|-------|
| # Parents/Guardians Referred to SCY          | 255   |
| # Children Screened                          | 152   |
| # Families who had at least 1 child screened | 99    |
| % of Families Referred Who Were Screened     | 39.0% |

| Row Labels 🔻 | Count of Name | % of Total |
|--------------|---------------|------------|
| At Risk      | 71            | 47%        |
| Normal Range | 81            | 53%        |
| (blank)      |               |            |
| Grand Total  | 152           | 100%       |

| Row Labels - | Count of Name | Had Barrier |
|--------------|---------------|-------------|
| At Risk      | 71            | 61%         |
| Normal Range | 81            | 28%         |
| (blank)      |               |             |
| Grand Total  | 152           |             |

| At-Risk Children |       |         |  |
|------------------|-------|---------|--|
| Age              | Total | % Total |  |
| 4                | 9     | 13%     |  |
| 5                | 5     | 7%      |  |
| 6                | 6     | 8%      |  |
| 7                | 8     | 11%     |  |
| 8                | 9     | 13%     |  |
| 9                | 7     | 9%      |  |
| 10               | 5     | 7%      |  |
| 11               | 4     | 6%      |  |
| 12               | 2     | 3%      |  |
| 13               | 5     | 7%      |  |
| 14               | 2     | 3%      |  |
| 15               | 1     | 1%      |  |
| 16               | 4     | 6%      |  |
| 17               | 4     | 6%      |  |
| Total            | 71    | 100%    |  |



### SCY PROGRAM IMPACT OUTCOMES



1/1/23 - 9/18/23

Count of Screenings

Outreach Contacted Attempted In 5 Bus Days

Families Contacted by the CHW Who Consent T

Children At Risk Agreed to Attend Mental Health

Intake Appt Within 2 Weeks of Referral Call

Consenting Families Had Barriers Assessed (d

Barrier Needs Were Addressed (dismissed onl

Families Attended Intake Appointment (dismiss

The SCY program is a win-win for families and providers. The families receive services in a timely fashion and providers get a high degree of assurance that clients will show for their appointment.

|                 |        | Average |       |
|-----------------|--------|---------|-------|
|                 | Target | Days    | Score |
|                 | 900    |         | 152   |
|                 | 100%   |         | 94%   |
|                 |        |         |       |
| To Be Screened  | 75%    |         | 95%   |
| th Services     | 75%    |         | 96%   |
|                 | 95%    | 27.0833 | 78%   |
| lismissed only) | 95%    |         | 100%  |
| ly)             | 90%    |         | 71%   |
| sed only)       | 90%    |         | 82%   |



## SCY PROGRAM REFERRAL

- Go to <u>https://www.ctfsa.org/</u> Click on Screening Connecticut's Youth program.
- information is entered here)
- Call 1-800-505-9000



Complete intake form Connect: Intake Form (socialsolutionsportal.com) (This referral is for the parent/guardian's



## SCY PROGRAM CONTACTS

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